



Small Group Programs

At Ladybug House, we run a variety of small group programs throughout the year and during the school holidays.

Screenings for New Participants:

For children new to Ladybug House, we require screenings to help our clinicians make well-informed decisions regarding the most suitable group for your child.

Payment Policy:

Full payment for all Small Group Programs (excluding pairs) is due a minimum of two weeks prior to the program's starting date. If you decide to cancel a group program more than 7 days before the start date, a full refund will be provided. However, cancellations made less than 7 days in advance will not be eligible for a refund, aligning with NDIS cancellation guidelines.

Missed Sessions:

No refunds or make-ups are offered for missed sessions in Group Programs. However, the cancellation policy and associated fees do not apply to group session cancellations.

Ladybug House Cancellations:

In rare instances where Ladybug House needs to cancel a Group Session, you will be promptly notified, and a make-up session will be arranged at no extra cost at the end of the group block.